



Annual Report 2022/23

The London Network of Nurses and Midwives Homelessness Group

Charity Number 1183853

About us

The London Network of Nurses and Midwives Homelessness Group aims to relieve sickness and preserve health among people experiencing homelessness living primarily, but not exclusively in London, by advancing education and promoting best practice amongst those providing healthcare to people experiencing homelessness.

Registered Address

5th Floor East
250 Euston Road
London
NW1 2PG

Telephone

020 3447 2420

Email

lnnmhomeless@gmail.com

Website

<https://www.homeleshealthnetwork.net>

Charity number

1183853, registered 12 June 2019



Chair's Report

This year has continued to be a busy and demanding year for members of LNNM, trustees and the Development Manager as they responded to the needs of people from health inclusion groups.

The LNNM conference was a great success with the focus being on self-neglect which was evidenced by the response of those who attended.

Excellent speakers highlighted the issue from a range of perspectives. Following the conference, a robust report was written, and this has been referenced in several meetings where the issue of self-neglect has been focused on.

Following on from the conference masterclasses were held with specialist input from Professor Michael Preston-Shoot to whom we are so grateful as he responded from a safeguarding perspective as to complex cases that nurses presented identifying solutions and a way forward.

Throughout the year newsletters have regularly been sent to members as well as events that had specialist speakers talking on a range of issues that were relevant to members thus increasing their knowledge.

A membership survey was completed that will assist the trustees in the planning of events and in the development of the network, so it remains relevant to the needs of members and in the planning of the conference in 2023.

Strategic meetings have been held with partners to discuss on-going funding for the network so it can continue to support frontline nurses who work in an increasingly complex area of work.

We are very grateful to our funders who support the work of the network especially the Chief Nurse of London, the Quality Lead for London for Safeguarding and the London Housing Foundation.

We also attend the Clinical Leads meeting of the Transformation Partners in Health and Care where we input into the strategic health inclusion plans for London in both planning and delivery. Groundswell and the peer advocates continue to support both frontline work and LNNM on an ongoing basis that makes such a difference in the lives of so many people experiencing homelessness and in working with so many frontline staff working with people experiencing homelessness.

I also want to thank the trustees and Di Jones, in her role of Development Manager, for their ongoing commitment and enthusiasm focusing on the health needs of people from inclusion health groups. Without them the network would not function.

Jane Cook, Chair

Our Trustees



Jane Cook
Chair



Kendra Schneller
Vice Chair



Sam Dorney-Smith
Secretary



Yasmin Appleby
Treasurer



Kate Bowgett
Partnership Lead

New appointments and resignations

In March 2022, Maxine Radcliffe stepped down from her role as trustee, and at our 2023 AGM, we welcomed three new trustees.



Serina Aboim



Claire Joels



Sarah Burton

Activities

Events and Training

Our events and training continued to be popular with our members, providing opportunities for support and learning for inclusion health professionals. These often include specialist speakers, and are an opportunity to check in, catch up and share experiences of our work.



Making Sense of Self Neglect 2022 Annual Conference

Nearly 100 front line health and care practitioners working in homeless and inclusion health attended a face-to-face conference on 1st April 2022 to discuss the challenges that currently exist in meeting needs of clients who self-neglect.

The purpose of the event was to:

- open up the conversation re self-neglect
- think about how self-neglect and safeguarding interrelate
- provide a safe space for frontline practitioners to decompress
- think about how to get better responses to self-neglect concerns
- share good practice / solutions
- identify what practitioners can do to influence and deliver changes

The conference was a huge success and included lots of participant interaction and ways to engage including a panel discussion looking at 5 case studies presented by front-line practitioners, an interactive poll and focus group discussions.

Safeguarding Masterclasses

Two follow-up masterclasses were held with Professor Michael Preston Shoot, Mike Ward and Jess Harris. Both these events were attended by around 40 practitioners and several anonymous cases were discussed in each session.

Minutes were written up and distributed, summarising the advice from each session.

Network Meetings

We held our monthly network meetings online over the last year, and invited speakers provided a range of interesting talks and invaluable advice and insights to participants. Attendee numbers ranged between 10-30 per meeting.

April: Feedback from LNNM Conference

The meeting was an opportunity to present and discuss early feedback from the LNNM conference held earlier in April.

May: NIHR Champions project on homeless families

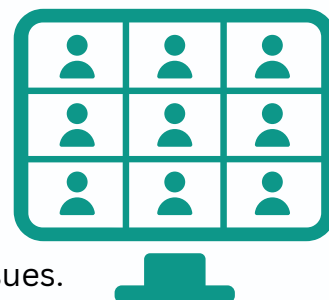
Professor Monica Lakhanpaul presented the National Institute for Health and Care Research's 'Champions' project on Homeless Families.

June & September: Follow up discussions on Self-Neglect

Professor Michael Preston Shoot (Independent SAB Chair) and Mike Ward (Alcohol Concern) joined us again to draw on their expertise, helping members think through how to escalate concerns regarding people experiencing homelessness that may not be adequately safeguarded. At the follow up meeting in September, members presented several cases for discussion.

October: Dual Diagnosis Anonymous

Alan Butler, Co-Director of Dual Diagnosis Anonymous (DDA) joined us to talk about the work of the DDA and his experience of setting up and running this organisation for people who are or have experienced mental health/substance misuse/dependency issues.



December: No Recourse to Public Funds

Henry St Clair Miller of the NRPF Network shared his expert advice and guidance on supporting and protecting vulnerable people with no recourse to public funds.

February: Haircuts for Homeless

A talk from H4H's founder, Stewart Roberts about the community of skilled hairdresser volunteers who give their time free of charge to give haircuts for homeless people.

The LNNM/QNI Health Related Street Outreach Network

This network, hosted in collaboration with the QNI Homeless Health Programme, runs bimonthly, and has been an important space for outreach professionals to network and discuss new and existing services. In particular, we have been able to provide peer support to services across the country where local networks may be small or non-existent. Around 20-40 practitioners attend each meeting.

E-Learning

Last year we developed our first e-learning modules in collaboration with Fairhealth. All learning is free to register and complete.

Health Related Street Outreach eLearning

This course will be useful for people new to street outreach, and people looking to develop their practice or service. To date 191 students have enrolled on the course.

Autism in Inclusion Health eLearning

This course is useful for both clinicians and non clinicians, and will help you to effectively support autistic people in Inclusion Health populations. To date 178 students have enrolled.

Tissue viability E Learning – still outstanding

This year we have made significant progress in developing a module on skin health and wound care with senior tissue viability clinicians. There is still some work to do on this and we aim to launch it later this year.

Masters module places

Following an recruitment process, we are pleased to have funded 5 places on the UCL Homeless and Inclusion Health module for 2023.

Publications

Service Development in Inclusion Health Practice

A guide to service development in Inclusion Health written by senior clinicians and including case studies and advice.

Conference report

The report of our 2022 conference on Making Sense of Self Neglect was written up and published on our website.

This report has been presented in several forums and is now being used in partnership with the Transformation Partners in Health and Care (formerly Healthy London Partnership) to raise the profile of this issue and to help effect change. Specifically this has led to the set-up of a pan London Safeguarding and Homelessness Task and Finish group.

Our network & reach

Social Media Reach

We have seen a marked increase across all our social media channels this year.

2251

Twitter followers, with good ongoing engagement.

367

Active subscribers on our email list - a 10% increase from last year.

217

Facebook followers.

Network Surveys

Throughout July/August, we conducted a survey across the whole network to find out what members value most and where we can make improvements. Over half of our more active members responded, and overall feedback on engagement and our offer was positive.

Members told us what issues and topics are most important to them, and we are working to build their feedback and suggestions into our short and medium term plans.

Website

This year, we undertook a review of our website and work is underway to make it more user friendly, and to redesign the resources and event areas of the site.

Financial statement

statement of Financial Activities for the Year Ending 31st March 2023

	31/03/23 (£)	31/03/22 (£)
INCOME AND ENDOWMENTS		
Donations and Legacies	34,040	46,433
EXPENDITURE		
Charitable Activities Education and Training The advancement of health or saving of lives, human rights/religious or racial harmony/equality or diversity	28,716	36,879
NET INCOME	5,324	9,554
RECONCILIATION OF FUNDS Total funds bought forward	18,018	8,464
TOTAL FUNDS CARRIED FORWARD	23,342	18,018

Future activities

- Review of charity vision / purpose – supported by the London Housing Foundation. We hope to do this in partnership and consultation with key organizations e.g. the Queen’s Nursing Institute, Pathway, Frontline Network, Fairhealth, NHS England (London) and Improvement, Health Education England, Greater London Authority, and London Councils. We would aim to work towards a coherent inclusion health workforce support strategy as a group.
 - Meeting with Chief Nurse / Medical Director for NHS London and the Integrated Care Board Leads – to discuss their vision for inclusion health in London, and the best ways to deliver this.
 - Mapping of London health service providers for inclusion health groups / current provision of support for frontline workers, in partnership with Transformation Partners in Healthcare, to understand provider role in workforce support.
 - Annual membership survey to identify needs including learning / support needs.
 - Work with 5 participants of UCL Homeless and Inclusion Health module to present to network on their chosen topics.
 - Fund further UCL Homeless and Inclusion Health module places next year if possible (as there were 18 applicants this year).
 - Develop the student membership – by linking to universities, encouraging students to sign up and join our meetings, offering lectures, and supporting with student placements.
 - Further development of the website.
 - Involvement in London Safeguarding and Homelessness Task and Finish Group and delivery of 3 safeguarding master classes over the year.
 - Completion of the Fairhealth E-learning tissue viability module.
-

Acknowledgements

We would like to express our thanks to:

The London Housing Foundation, NHSE London and the Chief Nurse of London for their funding support which is crucial to the ongoing work of LNNM.

Pathway and Transformation Partners in Health and Care for their support.

Our Development Manager, Dianne Jones, for all her organisational skills which are so vital in keeping LNNM functioning and able to deliver.

To the trustees who all go above and beyond in ensuring that LNNM happens, especially as this is all done in a voluntary capacity. Thank you for their ongoing enthusiasm.

To LNNM members who without you we would not be able to bring about change in people's lives and in pan-London systems.



LNNM is vital in both supporting front line health workers in London working with people experiencing exclusion and in working with delivery partners at all levels to influence change to ensure we have more inclusive services.

Jane Cook, Chair of LNNM