



The London Network of Nurses and Midwives Homelessness Group

Annual report 2021-2022

Charity number: 1183853

The London Network of Nurses and Midwives Homelessness group aims to relieve sickness and preserve health among people experiencing homelessness living primarily, but not exclusively in London, by advancing education and promoting best practice amongst those providing healthcare to people experiencing homelessness.

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Charity number: 1183853, registered June 12th 2019

Trustees

Yasmin Appleby (Treasurer)

Kate Bowgett

Jane Cook (Chair)

Sam Dorney-Smith (Secretary)

Kendra Schneller (Vice Chair)

We are very grateful for our ongoing funding from London House Foundation and NHS England, and for project specific funding from the Chief Nurses Officers Team at NHS England and NHS Improvement without who our work this year would have not been possible.



Chair's summary

The past year has once again seen LNNM members working on the frontline delivering care to people experiencing homelessness, both single people and families, in what continues to be particularly challenging times due to the impact of covid. Their work has been vital for people who were often clinically vulnerable in ensuring that services were accessible and appropriate.

Members also showed leadership in developing and delivering services that would enhance people's lives and advocated, on behalf of individuals and families, around access to healthcare and inclusion.

Recently a facilitated session enabled trustees to review the work being delivered by the network and we were also able to focus on the future as well as having time for reflection in such a challenging time.

We have supported members in their work through newsletters, publications and events that enhance knowledge of both clinical issues and practice, and national developments. We also engaged student nurses interested in inclusion health for the first time as an investment into the future workforce. Our events have also been an opportunity to launch guidance on issues such as neurodiversity and street outreach. Work to update the website has started that will improve accessibility and increase our reach.

Recently our members highlighted the needs of their clients through feedback to the NICE guidance focusing on integrated health and care for people experiencing homelessness, and through the development of the All-Party Parliamentary Group on ending homelessness focusing on children and families in temporary accommodation. We also got involved in research on families and children experiencing homelessness through the Champions Project.

Funding from the London Housing Foundation and NHS England and Improvement has enabled the network to continue to support members and ultimately individuals and families experiencing homelessness in tackling health inequalities and improving health. In 2022 we will be holding our annual conference, either in person or virtually and will continue to develop further guidance as well as supporting members as they continue to provide health care and tackle exclusion.

Jane Cook
Chair



[Our events](#)

We held a number of online events over the last year as the COVID-19 pandemic continued to mean face to face meetings were not sufficiently safe.

Our network meetings

We held our bimonthly network meetings online over the last year, and the invited speakers provided a range of interesting talks, for example on the roll-out of the new Pathway inclusion health teams across London, and a summary of the governments spending review and its implications for housing.

The LNNM / QNI Health Related Street Outreach Network

The Outreach Network, hosted in collaboration with the QNI Homeless Health Programme, has been running regularly and has been an important space for outreach professionals to network and discuss new and existing services. In particular, we have been able to provide peer support to services across the country where local networks may be small or non-existent.

Nurses and Midwives working in inclusion health (May 2021, 54 attendees)

This online event was for student nurses and midwives interested in inclusion health work. A range of senior inclusion health professionals talked about their careers and took questions. We also released a document of career profiles to accompany this event.

Autism in Inclusion Health (July 2021, 67 attendees)

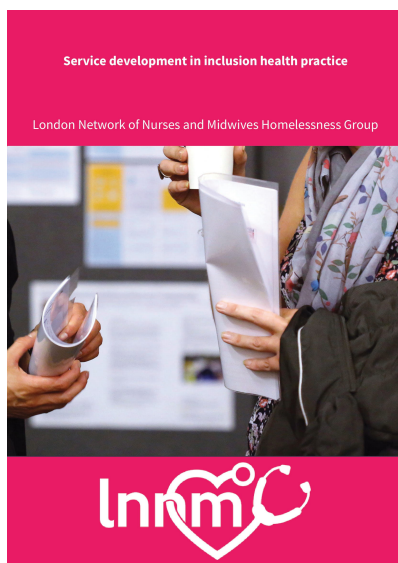
This well-received event brought together a range of speakers with professional and lived experience of autism, and was also the launch of our Autism in Inclusion Health guidance.

Conference 2022 (April 1st 2022, 100 tickets sold out)

We are having our 2022 conference at St Martin in the Fields in London on April 1st with a focus on self-neglect. The conference will include a range of expert speakers including senior clinicians and people with lived experience. There will also be performance from the Museum of Homelessness and focus groups facilitated by the Healthy London Partnership. [Details can be seen here!](#)

You can view videos of various talks and discussions from our event over the last year [on our Youtube channel here.](#)

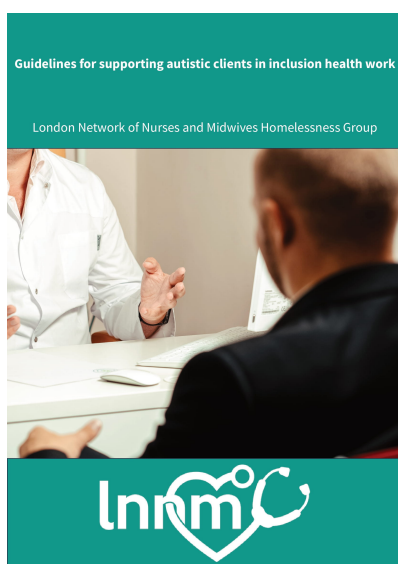
Our publications



Service Development in Inclusion Health Practice

Mar 2022

A guide to service development in Inclusion Health written by senior clinicians and including case studies and advice.



Guidelines for supporting autistic clients in inclusion health work

July 2021

A guide to supporting autistic people in inclusion health settings. This guidance was written by a range of contributors including autistic clinicians and subject experts and was supported by a steering group.



Nurses and Midwives Working in Inclusion Health: A Guide to the Sector for Students

May 2021

A series of inclusion health career profiles, written with a range of expert staff with various levels of seniority, which was written to accompany our event for students interested in inclusion health work.

[Our eLearning](#)

This year we developed our first ever eLearning modules. Our eLearning is developed in collaboration with Fairhealth and is funded as a project by the Chief Nurses Office at NHS England and NHS Improvement.

We believe that learning about inclusion health should be readily available including to the populations that we work with, our patients and our clients. All our eLearning is open to all with an internet connection, and free to access.

[Health Related Street Outreach eLearning](#)

Our first eLearning module is based on our Health Related Street Outreach guidance.

This course is designed to be useful for people new to street outreach, and people with experience who are looking to develop their practice or service.

[Autism in Inclusion Health eLearning](#)

This eLearning module is based on our Autism in Inclusion Health guidance.

This course is designed to be useful for both clinicians and non clinicians, and aims to ensure people can effectively support autistic people in Inclusion Health populations.

[Wound care in inclusion health](#) [Upcoming](#)

We are also developing a module on skin health and wound care with senior tissue viability clinicians which is in the final stages of development and will be released in tandem with a QNI document on this important topic.

Autism in inclusion health

This eLearning, developed by the London Network of Nurses and Midwives Homelessness Group, will help you support autistic people in inclusion health populations.

[Register for free!](#)



Our network and reach

Our network and influence has grown significantly in the last year. Though not being able to meet in person has been challenging, providing online events has allowed us to connect with people nationally and build new relationships.

Social Media Reach

We now have 1,853 Twitter followers with good ongoing engagement.

We now have grown our email list to 332 active subscribers, with 62% of those falling within the highest email engagement bracket in terms of opens and clicks, which is an improvement on engagement levels as a percentage compared to last year.

Network development processes

As part of our commitment to developing structurally, a development day was held in Sept 2021, supported by Dr Crystal Oldman from the Queen's Nursing Institute. Key insights around staff and trustee roles and development were identified and workstreams around these were initiated.

The LNNM has engaged Agency for Good to update and renew the website in line with security requirements and the needs of our members and collaborators.

Collaborations and policy work

This year we have built on our relationship with Fairhealth to produce and host our first ever inclusion health eLearning modules, which are free and open access. We have also built links with the new addictions subgroup at the Faculty of Public Health, and have supported an open letter from them about safe drug consumption.

Existing relationships have been strengthened with existing partners, in particular with the QNI Homeless Health Programme and with Homeless Link, who have supported us with our eLearning while we have supported them in the development of events focussed on homelessness and health.

We have continued to engage with the development of the updated NICE review of evidence on people experiencing homelessness, and have had a number of our recommendations adopted.

We are working with the NIHR funded Champions Project to raise the profile of the plight of homeless families, including supporting APPG meetings on this topic.

We have continued to work with Pathway on a number of things including supporting them to recruit for the DHSC Out of Hospital Shared Outcome funds teams.

Finance statement 5th April 2021 - 12th March 2022

Accurate on 12/03/22

Outgoings - 05/04/2021 - 12/03/2022		Incomings - 05/04/2021 - 12/03/2022	
Salary - Network Development Manager	£28,000.00	LHF grant	£17,000.00
Zoom	£448.19	NHSE grant	£17,040.00
Website hosting and redesign	£786.54	NHSE grant	£11,998.80
Trophies (2021)	£143.92	Ticket sale conference 70 tickets	£700.00
LNNM merchandise	£796.80	Paypal late repayments ticket sales (20-21)	£393.18
Conference deposit (2022)	£1,233.75	TOTAL	£47,131.98
FairHealth eLearning	£2,999.00		
SUB TOTAL	£34,408.20		
Still to pay for 2021/2022 - known			
Salary - Network Development Manager	£1,500.00		
Website update	£400.00		
Charity jobs advert	£225.00		
Download of images for eLearning	£69.00		
Accountant review for charities commission	£520.00		
Mentimeter	£109.00		
Still to pay for 2021/2022 - estimated			
St Martins Crypt - outstanding balance	£3,000.00		
Printing conference packs	£600.00		
Entertainment (including MoH)	£400.00		
Trophies and poster competition prizes	£250.00		
Poster printing	£50.00		
Flip charts, pens and sundries	£50.00		
Eventbrite fees	£50.00		
Zoom	£25.00		
SurveyMonkey	£400.00		
Completion of tissue viability eLearning	£3000.00		
Trustee meeting	£100.00		
SUB TOTAL			
Total	£45,156.20	Remainder	£1,975.78

Our future vision

Going into next year, the trustees have agreed these action points to drive our work.

- 1.** Continue to promote the work and raise the voice of front-line nurses and allied professionals working in inclusion health pan-London, in partnership with the Homeless Programme at Healthy London.
- 2.** Develop a workstream on the health of Gypsy, Roma and Traveller populations in partnership with the Traveller Movement.
- 3.** Work with the NIHR Champions projects, the Magpie project, the QNI and the Shared Health Foundation to raise the plight of children and families in temporary accommodation.
- 4.** Develop an inclusion health student network across universities in London.
- 5.** Work with Groundswell to ensure the voices of people with lived experience continue to be part of the work of LNNM.
- 6.** Recruit new trustees to the board of LNNM.
- 7.** To produce further guidance for nurses working with people experiencing exclusion. Possible areas include smoking cessation, safeguarding homeless families, brain injury and diabetes.
- 8.** To hold further events that support nurses and health care professionals working in inclusion health. In 2022 we hope to hold meetings monthly, and publish the proposed programme of presenters further in advance.
- 9.** To support with developing standards and guidance for inclusion health nursing, again perhaps with the QNI.
- 10.** To support the QNI with the development of curriculum for university students.



London Network of Nurses and Midwives