



**The London Network of Nurses and Midwives Homelessness Group**

**Annual report 2020-2021**

**Charity number: 1183853**

**The London Network of Nurses and Midwives Homelessness group aims to relieve sickness and preserve health among people experiencing homelessness living primarily, but not exclusively in London, by advancing education and promoting best practice amongst those providing healthcare to people experiencing homelessness.**

5TH FLOOR EAST  
250 EUSTON ROAD  
LONDON  
NW1 2PG

02034472420

lnnmhomeless@gmail.com

<http://homeleshealthnetwork.net/>

@lnnmhomeless

Charity number: 1183853, registered June 12th 2019

### **Trustees**

Yasmin Appleby (Treasurer)

Kate Bowgett

Jane Cook (Chair)

Sam Dorney-Smith (Secretary)

Maxine Radcliffe

Kendra Schneller (Vice Chair)

We are very grateful for our ongoing funding from London House Foundation and NHS England, and for project specific funding from the Burdett Trust for Nursing, without who our work this year would have not been possible.



Covid-19 has highlighted inequalities in society and the disparity between groups, especially for those who are particularly vulnerable, including people with a lived experience of homelessness, families who are homeless and Travellers. People who experience homelessness and deprivation, and especially those who had underlying health problems, were more vulnerable to the effects of coronavirus.

During the last year the LNNM has supported its members to deliver best care for our patients and clients through a variety of events and publications and through lobbying and strategic work.

In March many of us were part of the pan-London response to Covid, with a massive mobilisation in just 2 weeks to ensure that over 5,000 people sleeping rough were moved into accommodation that was safe and secure as well as having support available. The LNNM supported their members on the frontlines by sharing information, joint working with our partners to promote safe working, and providing space to debrief and process.

We have had a tangible impact on national policy and practice over the last months. Amongst other things, members of the LNNM provided leadership at a strategic level working pan-London with the Ministry of Housing, Communities & Local Government, the Greater London Authority and the Healthy London Partnership to develop an integrated approach to ensure the needs of rough sleepers were met so that they were protected within safe and secure environments with support in place to meet their health and care needs. This supported people to make decisions that prioritised their health needs, and to access services to address health issues and make changes in their lives that led to health improvement.

This year we also employed a Development Manager, Chris Torry, who has led on communicating with members, recruiting new members, developing new resources, developing the website and on organising events which have been numerous. This new post has increased the capacity of the network to meet the needs of members of LNNM.

Engagement and feedback from members has been very positive.

This year has been extremely challenging. We have been able to support members in both the delivery of health care to a vulnerable group of people which safeguards them, especially in working with health, housing and care partners and also in the delivery of a high standard of care. Our members have shown commitment, tenacity, compassion and courage daily and the LNNM have provided them crucial support.

Jane Cook, Chair



## Our events

Due to COVID-19 we were unable to hold our annual conference. In place of this we have held a number of events via Zoom, bringing together hundreds of people, and from these events we have built new networks, developed existing ones, and shared experiences, skills and resources. These events ran alongside our usual bi monthly network meetings, which were also held online.

### The Voice of the Inclusion Health Frontline During COVID-19 - 30/9/20

This event brought together 98 inclusion health professionals and people with lived experience to discuss our experiences during COVID-19 as a sector so far, and to reflect on our role in the pandemic response. The event included breakout discussion rooms.

After the event we analysed the discussions, polls and talks and produced a report [which can be viewed here.](#)

### Activism in Action - What Can We Do? - 25/11/20

This event, which we ran in collaboration with Medact, facilitated discussion about where our members were passionate about making systemic change, and also asked what the barriers were to these changes and what could be done about them.

### New Years Honours (The Absolutely Fabulous Awards) - 7/1/21

We held the awards that are usually announced at our yearly conference online. It was a lovely event, and felt really important to recognise some of the amazing work that had gone on during the pandemic. This was a really positive start to the 2021!

#### Our winners were:

Yasmin Appleby  
Sue Boran  
Fenella Jolly  
Deena Pursell  
Caroline Shulman  
Rachel Smith  
Al Story



## Health Related Street Outreach Guidance Launch Event - 20/1/21

The launch event of our Health Related Street Outreach Guidance was our biggest online event yet, bringing together 298 people. Information about the guidance can be found on the publication page of this report and [the guidance itself is available here](#).

The event involved a wide range of fascinating talks and an expert panel. People from government, senior nurses and other clinicians and members of the organisations who accredited the guidance were in attendance as both speakers and audience members and feedback about the event has been excellent. As well as making the guidance available nationally, this event announced the launch of a new street outreach professional network in collaboration with the Queen's Nursing Institute.



## Taking Action for Better Access to Care - 9/2/21

This follow up event to our previous activism focused session was again co facilitated by Medact and looked in more detail at strategies for change, and how to support people to overcome systemic barriers to healthcare access.

## Our publications

### **Health Related Street Outreach Guidance 18/1/21**

This guidance was led by Rosa Ungpakorn, network member and winner of the Advanced Nursing Practice category in the 2020 RCNi awards. The LNNM helped to develop the content, provided graphic design and layout support and coordinated the launch.

The document brings together people with lived experience and clinicians, and is the first guidance specific to health related street outreach in the UK. It is accredited by the RCN, QNI and Pathway and was financially supported by a grant from the Burdett Trust.

### **Symposium report - The Voice of the Frontline during COVID-19 1/1/2021**

A report based on the data gathered at our online symposium.

### **Position statement on COVID provision for winter 2020 22/10/2020**

A statement of concern around the provision of accommodation and services during winter 2020 in the context of COVID-19, prepared for the emergency meeting of the All Party Parliamentary Group for Ending Homelessness.

### **UK Homelessness: Press The Reset Button 17/5/20**

Pathway, the Faculty for Homeless and Inclusion Health and the LNNM called on government to continue the groundbreaking approach to housing and healthcare provision for people experiencing homelessness that was set up as part of the national response to Covid19.



## Our network and reach

Our network and influence has grown significantly in the last year.

### Social Media Reach

We now have 1,596 Twitter followers with good ongoing engagement.

We now have 287 active subscribers to our main email list with 56% of those falling within the highest email engagement bracket in terms of opens and clicks.

### Collaborations

We have strengthened our relationships with our existing collaborators, including the Queen's Nursing Institute and Pathway, working together on guidance and press releases and promoting and attending each others events, collaborating to build the identity of inclusion health as a distinct discipline and developing and promoting best practice in supporting the populations we work with.

We have also developed many new relationships nationally, including with charities Medact and Autistica, and with a wide range of inclusion health professionals from England, Scotland, Ireland and Wales.

These relationships are feeding into our future plans, including for upcoming events and new guidance.

We have also built our relationship with NHS England, which has allowed us to access additional support for projects and improve our lobbying reach.

### Policy engagement

We have engaged with a range of high level policy makers, including attending the All Party Parliamentary Group on provision for people experiencing homelessness during COVID and feeding into consultations on new NICE guidance for the populations that we work with.

A particularly fruitful example of our lobbying and networking in 2020 was a meeting with the Chief Nursing Officer to highlight a lack of inclusion health specific leadership within NHS England, and lack of core funding in partnership with QNI. The LNNM produced documentation for this meeting and arranged presentations. After this meeting a new senior inclusion health nurse role was created and this post has now been filled.

## Our subject leads

At our most recent AGM we selected new subject leads to help us take forward particular workstreams. Our network has always involved experts and leaders in inclusion health, and having people committed to supporting our work in a range of areas helps us to spread good practice and build the network further.

### **Health Visiting Leads: Catherine Gladstone and Katie Cousins**

Catherine and Katie are experienced health visitors working in London with ongoing involvement in the LNNM. In the last year Catherine, collaborating with our secretary Sam, has authored [this journal article](#) on health visiting with homeless families during the COVID-19 pandemic.

### **Midwifery Lead: Roisin O’Cearnaigh**

Roisin is a midwife working in London who has supported the LNNM through facilitation at events and with expert input for some time.

### **Street Outreach Lead: Rosa Ungpakorn**

Rosa is an Advanced Nurse Practitioner who works in street outreach and the winner of the Advanced Nursing Practice category in the 2020 RCNi awards. She was the lead author of our Health Related Street Outreach guidance.

### **Partnership Lead: Kate Bowgett**

Kate is one of our trustees. She is also Groundswell’s Services Director and manages Homeless Health Peer Advocacy and other services for them across London.

### **Migrant Health Lead: Dianne Vigilance**

Dianne is our previous health visiting lead and has stepped into this new role. She has extensive experience working with inclusion health communities including homeless families, most recently working for Central London Community Health care NHS trust.

### **Student lead**

We are also in the process of confirming a new student lead, who will help us develop an offering specific to nursing students in London who are interested in inclusion health.



## Our fundraising

In addition to the ongoing support from our generous funders at the London Housing Foundation and NHS England, we obtained a grant from the Burdett Trust to support extra work developing the street outreach guidance including extra hours for our staff, and backfill for the lead author so she could give dedicated time to finishing the document.

We also applied for a grant from the RCN to write a recent history of inclusion health and though we were not successful were given good feedback and have been asked to reapply with their support in 2021.

Most recently, we have secured significant additional project based funding from NHS England to move forward with building elearning modules to accompany our recent major publications in collaboration with Fairhealth. This will allow us to support the development of a wide range of inclusion health professionals, and to embed our clinical expertise in practice nationally.

## Finance statement April 2020 - 18th Jan 2021

Accurate on 18/1/21

Outgoings April 2020 - 18/01/2021		Incomings - April 2020 - 18/01/2021	
Salary - Network Development Manager - Chris Torry	£22,750.00	LHF grant	£17,000.00
Backpay - writing outreach guidance. Rosa Ungpakorn	£2,482.00	RCN payment for article	£250.00
Zoom, website etc	£983.46	Burdett grant for street outreach	£4,732.00
		NHSE grant	£17,040.00
<b>Still to pay for 2020/2021</b>		<b>Still to come in 2020/2021</b>	
Survey Monkey	£250.00	NHSE grant for E learning packages	£9,999.00
Website update	£1,500.00		
Street outreach publications	£750.00		
Bags, pens and banners	£750.00		
Remaining salary - Chris Torry - 2020/2021	£10,000.00		
Zoom	£34.34		
<b>TOTAL</b>	<b>£39,499.80</b>	<b>TOTAL</b>	<b>£49,021.00</b>
<b>Balance</b>	<b>£9,521.20</b>		
£1000.00 of £9,999 will be paid out in 2020/2021, the other £8,999 will be paid out in 2021/2022			
<b>Remainder</b>	<b>£522.20</b>		

## Future plans

### March 2021

Trustee to speak at an event on women and homelessness organised by Sussex Medical School

### March 2021

First meeting of LNNM / QNI street outreach network which has arisen from work around our Health Related Street Outreach guidance.

### April 2021

Launch event for wound care guidance developed for the QNI by one of our members. The LNNM will be coordinating the event.

### June 2021

Publication and launch event of inclusion health and neurodivergence guidance, authored and coordinated by the LNNM.

### July 2021

Launch of elearning based on our Outreach Guidance

### September 2021

Launch of elearning on wound care and inclusion health

### November 2021

Launch of elearning on inclusion health and neurodivergence

### More broadly

We have plans to develop workstreams focusing on women's experiences of homelessness, and smoking cessation in collaboration with Dr Debbie Robson at Kings College London. We are also taking on a new student lead, and scoping what we can provide for nursing students in London who are interested in inclusion health work.