

**We're here to help you  
with your housing and  
homelessness queries.**





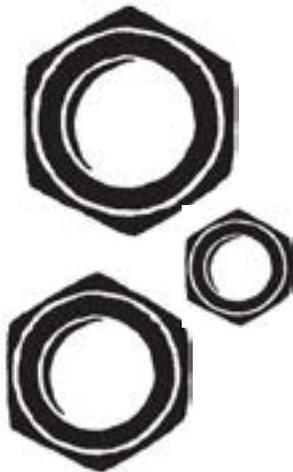
## Who are we?

The National Homelessness Advice Service (NHAS) was created to support professionals in local authorities, public authorities, local citizens advice and other eligible advice agencies in England who give housing advice. We'll provide you with up-to-date housing and homelessness training and information, answer your questions and give advice, so you have everything you need to help people with a housing issue. Best of all, you don't need to pay anything to access our service.

We're run by Shelter, the housing and homelessness charity and funded by the Ministry of Housing, Communities and Local Government.

## We're here to make your job easier

With NHAS, you can:



- Get legal advice and support for any housing problem quickly. We'll also email you afterwards, so you have written confirmation of the advice.
- Receive training on a range of housing topics, so you can stay up to date with the latest developments in the sector.
- Get advice from our housing debt specialists for queries on mortgage debt, welfare benefits and general housing debt.
- Sign up for regular email bulletins, so you stay informed on the latest housing and homelessness news and policy updates.
- Join our closed Facebook group, so you can have conversations with your peers and share ideas in a quick and easy way or follow our LinkedIn page.

To find out more about NHAS, the work we do, and how we can help you, email [nhas@shelter.org.uk](mailto:nhas@shelter.org.uk)

### Important details to remember:

Consultancy line: 0300 330 0517

Website address: [www.nhas.org.uk](http://www.nhas.org.uk)

Email address: [nhas@shelter.org.uk](mailto:nhas@shelter.org.uk)

Facebook group: search for 'National Homelessness Advice Service (NHAS)' on Facebook

LinkedIn page: <https://www.linkedin.com/company/18859189>

Training courses can be found and booked online. For login details, just get in touch.