
Homeless Outreach Service

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Service Background

Started in April 2013

Clinic Team consists of

- Consultant in Infectious Diseases
- Health Advisor
- Sexual Health Nurse/BBV
- Homeless Outreach Nurse Practitioner

Monthly service
Based in Great Chapel Street
Medical Centre

Booked and Drop-in Service



The Team



Aims of the Service

- Outpatient HIV and Viral Hepatitis Management
- Point of Care Tests for HIV and Hepatitis C (HCV)
- Sexual Health Screening
- Vaccinations for Hepatitis A (HAV) and Hepatitis B (HBV)
- Harm reduction advice; needle sharing, endocarditis, co-infection and re-infection with HCV, substance misuse, mental health etc
- Referral to appropriate additional services
- Referral for contraception services

Engagement

- Taking ownership of own health care
- Flexible clinic to meet patients health needs; drop in appointments both GP and ID consultant care delivered simultaneously- able to deal with multiple issues in one consultation
- Community Group support to help bring patients to the clinic; using peer support workers from Groundswell and other networks
- Hostel and outreach staff (multi-agency) actively aware of clinics and proactively bringing people in/reminding them to attend.

A Flexible Clinic!

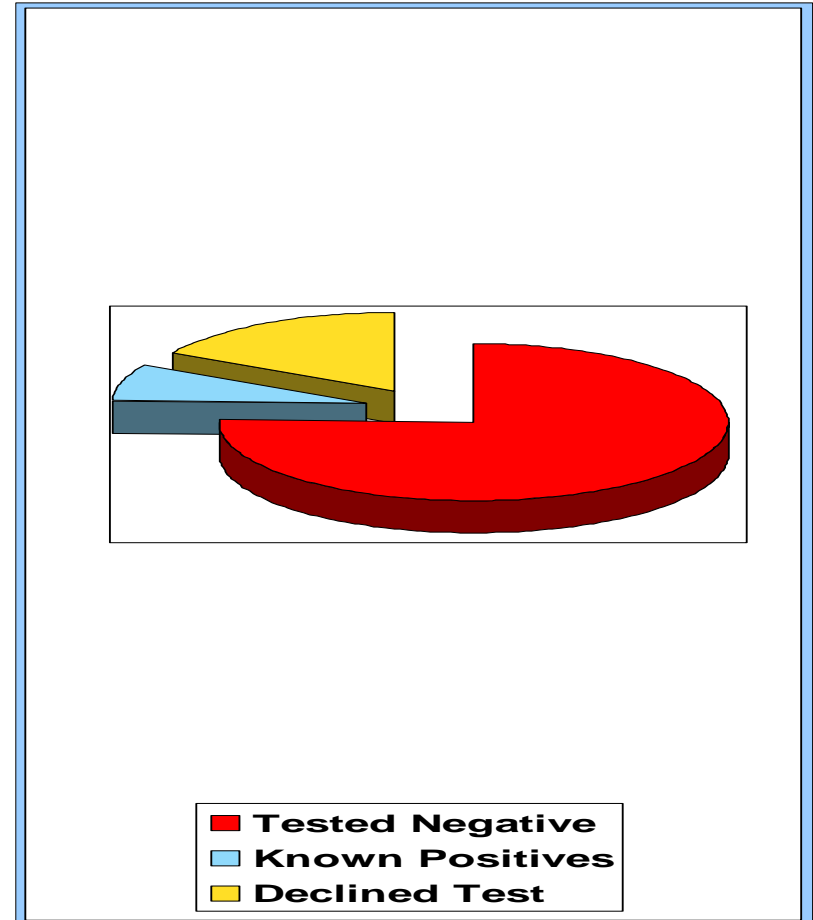
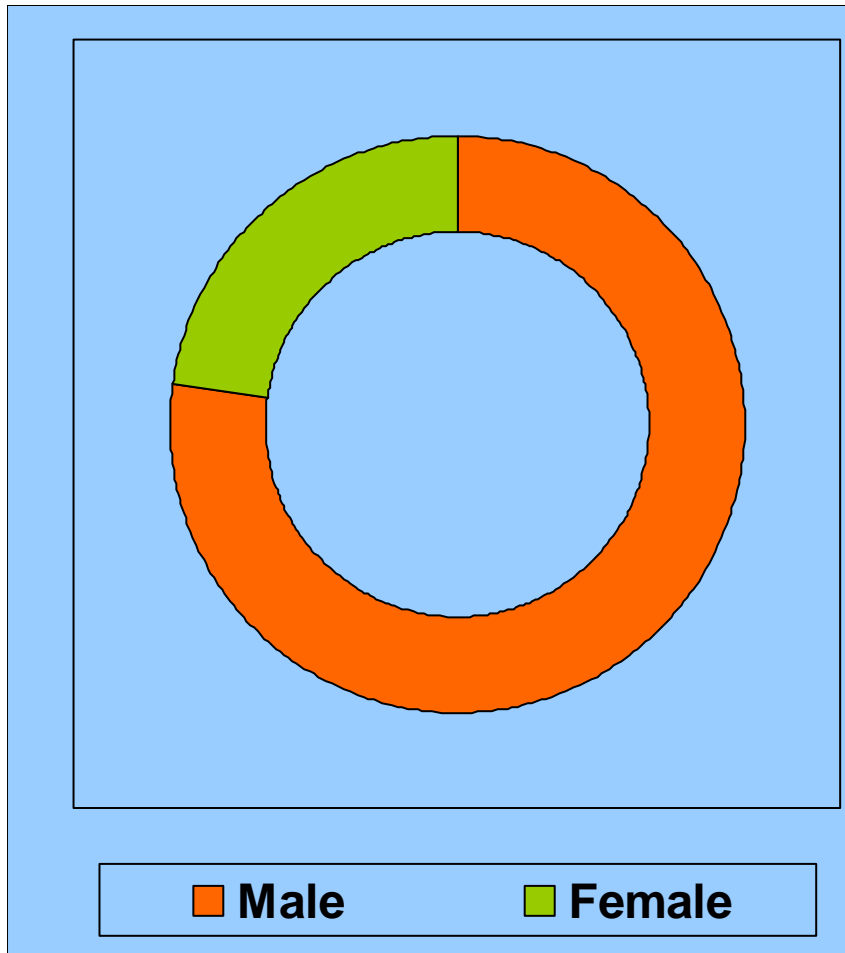
- Changing the clinic time to suit the needs of our clients
- Introduction of HCV treatment assessment at the clinic

Service Evaluation Results

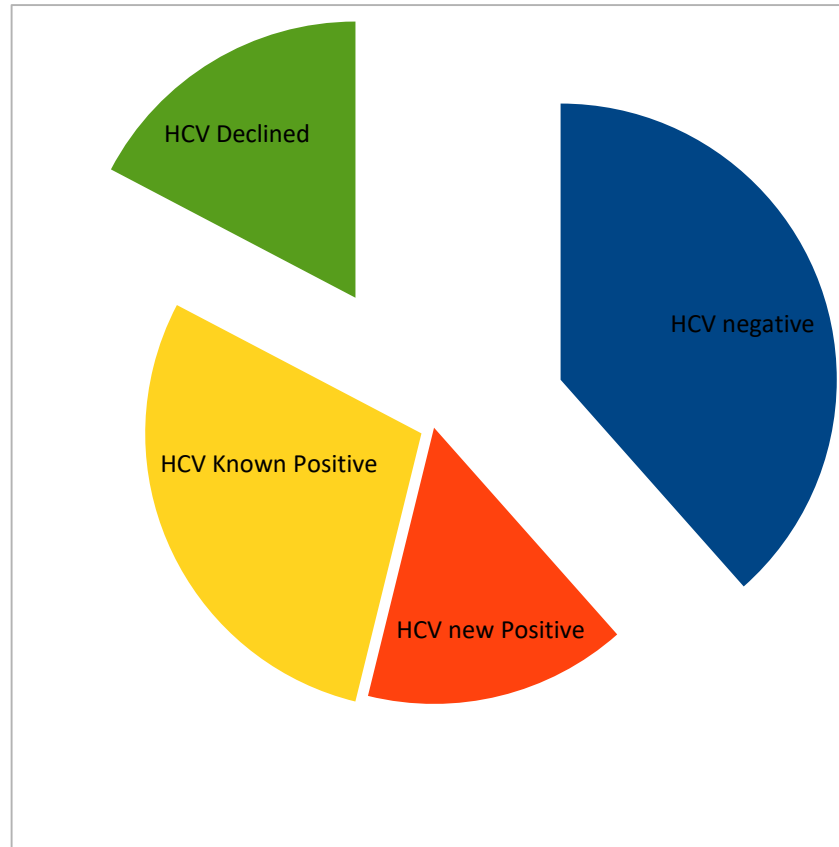
- We conducted a review of the service in April 2014

- Results indicated high rates of HCV

Results



HCV Point Of Care Test (POCT)



Patient A

- Street homeless
- Tested HCV Ab +ve via INSTI Test
- HCV PCR +ve
- Counselling regarding hep c on diagnosis
- Referred to Chelsea and Westminster hepatology
- Accessing housing support via nurse at GCS

Preparing for HCV treatment

Patient B

- Homeless
- HIV and HCV co-infection (cleared)
- IVDU
- Endocarditis, valve replacement
- On warfarin, antiretrovirals
- HIV Community CNS, pharmacy, District nurses

Points to consider

- Look for opportunities
- Multi-agency working to achieve the same goal
- Requires good communication between teams – email excellent for this (nhs.net)
- Be flexible
- Interpreters

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• **Any Questions**



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- *References for places/organisations referred to ?*
 - *Great Chapel St*
www.greatchapelst.org.uk
 - *Groundswell*
<http://www.groundswell.org.uk>